

## Evaluation Criteria for Technical Qualification of VDI

The technical document evaluation being completed prior to any financial (Bid offer) proposals being opened and compared. Only qualified technical document proposal for firms scoring **70% and above** points out of 100 will be considered responsive (pass) and their financial proposals will be opened and then the **least financial proposal** will be successful bidder. The Financial Proposals of those bidders who failed in the technical evaluation will be returned unopened. Technical evaluation shall be guided by the under listed criteria.

<b>Technical evaluation Criteria for Qualification of LOT2</b>			
No	Criteria	Max. Score	Remark
<b>1</b>	<b>Company Profile</b>	<b>20</b>	
1.1	Experience <ul style="list-style-type: none"> <li>• At least one reference of VDI (Virtual Desktop Infrastructure) implementation in similar size, nature and complexity (5pts)</li> <li>• Showcase of implemented VDI (Virtual Desktop Infrastructure) of selected brand will be considered (5pts)</li> </ul> Important Note: <ul style="list-style-type: none"> <li>• Attach legal documentary evidences for criteria listed in 1.1</li> </ul>	10	
1.2	Qualification and experience of technical experts: <ul style="list-style-type: none"> <li>• Project manager: highly skilled in project management and experienced in ICT infrastructure implementation (5pts).</li> <li>• Minimum of 4 technical engineers/experts. Highly skilled and experienced in cloud computing implementation (5 pts)</li> </ul> Important Note: <ul style="list-style-type: none"> <li>• Attach relevant certificates of the project manager and technical experts (CV and credentials)</li> <li>• Team structure and responsibility matrix should be clearly stated.</li> </ul>	10	
<b>2</b>	<b>Hardware, Software, Service technical requirements compliance</b>	<b>45</b>	
2.1	Detailed technical requirements compliance of equipment and materials.	15	
2.2	Software and service compliance.	10	
2.3	High level design of facilities completeness and clarity	15	
<b>3</b>	<b>Project proposal, methodology, migration, implementation plan and after sales warranty.</b>	<b>25</b>	
3.1	Reporting arrangement, change control procedures and risk management procedures	10	
3.2	Delivery schedule, scheduling of implementation of activities and clarity of time frame <ul style="list-style-type: none"> <li>• The maximum delivery time should be less than 180 days(six months) after contract signing</li> </ul>	5	
3.3	After-sales warranty: the main equipment's manufacturer should have local office in Ethiopia in order to achieve high quality after sales service. Note: The proof (register) for manufacturer's local office for service should be provided.	10	
<b>4</b>	<b>Knowledge transfer and experience sharing</b>	<b>10</b>	
4.1	Provide the detailed schedule and location of on training center	5	
4.2	Onsite training. Provide the detailed training subjects and schedule.	5	
<b>5</b>	<b>Must meet criteria</b>		

5.1	Tender specific manufacturer authorization form (MAF). MAF and collaboration shall be subjected to confirmation by the manufacturer	Mandatory
5.2	Data sheet	Mandatory
5.3	Compliance table	Mandatory
5.4	BoQ without price in your technical document	Mandatory
5.5	Post deployment executions: <ul style="list-style-type: none"> <li>• 3-years warranty (replace and repair) after acceptance</li> <li>• 3-years technical support after acceptance</li> </ul>	Mandatory
5.6	Site survey	Mandatory
<p>Important Note:</p> <ul style="list-style-type: none"> <li>• Bidders are expected to carefully see and submit the technically admissibility criteria on the bidding document</li> <li>• As the project is on the turnkey basis, partial offer will be automatically rejected.</li> <li>• The winner will be determined according the grand total of price but only if the provider meets the minimum technical requirements.</li> <li>• Bidders shall present two copies of technical and financial documents.</li> <li>• Consider as a set (including all minimum requirements for the solution). Any missed item for the solution is the responsibility of the winner.</li> <li>• Put total cost for installation, factory training for at least two university ICT staffs for this purpose.</li> <li>• The winner is expected to conduct the installation as per the request of the university.</li> <li>• Bidders should conduct site survey to provide appropriate solution.</li> <li>• The on-factory training should be conducted ahead of material delivery to the university.</li> <li>• The management of the system should be interoperable with university data center management system.</li> </ul>		